



CORONAVIRUS (COVID-19) UPDATE

March 25, 2020

Dear Residents,

In this time of global crisis, we are fortunate to be living in the great State of Ohio. Governor Mike DeWine and Dr. Amy Acton are providing calm, proactive, sensible and positive leadership, and our world-class health care systems are working around the clock to fight COVID-19, as are county and local governments.

I urge you to follow Governor DeWine's orders to stay at home and do what you can to stay healthy, remain hopeful, and support each other. Mayfield Village is a strong and vibrant community and I fully expect that we will weather this challenge as family, friends and neighbors.

Below is an update on the current state of affairs and items that I believe are relevant to you and your families. As the situation is fluid, be aware that this information may change over time.

PUBLIC BUILDINGS CLOSED TO THE PUBLIC. Since Governor DeWine's Stay at Home Order was issued effective March 23, 2020, all non-essential Village personnel are working remotely from home and all Village buildings have been closed to the public. Departmental phones will continue to be answered by staff. Our safety forces remain ready to assist you; please call 911 for emergency. General questions or comments should be sent to contactus@mayfieldvillage.com as it is easier for us to respond in writing right now. Department emails are listed on our website at www.mayfieldvillage.com and we will be checking emails regularly. Enclosed is a document issued by the Ohio Department of Health providing answers to Frequently Asked Questions regarding the Governor's Stay at Home Order.

COMMUNITY ROOM RENTALS. The Community Room is already booked on all weekends through Fall 2020. Refunds will be provided for all rentals that must be cancelled due to the Governor's Order and no new bookings are being accepted at this time. If you are interested in booking a date, please send your request via email to contactus@mayfieldvillage.com. Once restrictions are lifted, those whose rentals were cancelled will be given first preference to book a new date, based on availability. After that, rental requests will be accepted in the order that emails are received.

SCAMS. Enclosed is a notification from Ohio Attorney General Yost's office regarding scams related to Coronavirus. I encourage you to read it and be careful to avoid these and other scams. Solicitation permits will not be issued by the Police Dept. during this time, so no solicitors should be out canvassing.

2020 CENSUS. You should have received your 2020 Census envelope. Follow the instructions and complete the Census online, if you can, to minimize the number of Census workers that will need to knock on doors.

SEWER DISTRICT NOTIFICATION. The Sewer District has sent out a notification that sewage systems and toilets are backing up as consumers clean their homes and surfaces with disinfectant wipes and dispose of them down the toilet. Flushing wipes, paper towels, baby wipes or similar products will clog pipes and interfere with sewage collection and treatment, so please refrain from doing so. Throw wipes in the trash instead.

MEALS AVAILABLE. Hillcrest Meals on Wheels and the Community Partnership on Aging (CPA) continue to offer meals to seniors and other eligible residents on a delivery basis. If you are able to assist with meal delivery or if you are in need, please call the CPA at 216-291-3902 or Donna Heath, our Senior Coordinator, at 440-919-2332.

TAXES. The deadline for filing and paying your Federal income taxes has been extended to July 15. It is expected that the State legislature will follow suit; RITA will follow the State laws.

VOTING. The Ohio legislature will be enacting legislation on the parameters of voting in the “March” primary. If you have not yet voted, check the Board of Elections website for updated information.

TELEHEALTH. You may be able to visit your medical provider and receive services via the telephone. Contact your doctor if you have questions.

BUREAU OF MOTOR VEHICLES. Offices are currently closed and tickets will not be issued for expired licenses and stickers during the crisis.

GARBAGE COLLECTION. Trash and recycling collections in the Village remain on the usual schedule.

UTILITIES. First Energy, East Ohio Gas and Cleveland Water have all suspended service disconnection for non-payment until further notice.

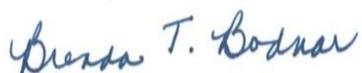
UNEMPLOYMENT SUPPORT:

- **Ohio Means Jobs Cleveland-Cuyahoga County (OMJCC)** is a collaborative workforce system of the City of Cleveland and Cuyahoga County that helps local employers meet their human capital needs and assists job seekers to find success. To learn more about unemployment support and/or career advancement services visit OMJCC’s website at: <https://omjcc.us/>.
- **Unemployment Insurance:** Ohio has cleared the way for unemployment insurance to kick in immediately. Please apply online at <https://unemployment.ohio.gov/>. This website has been crashing, so be aware that it could take several attempts to get through.
- **Standard County Benefits:** To check eligibility or apply for Medicaid, SNAP, or TANF, visit: <https://benefits.ohio.gov/>.

BUSINESS ASSISTANCE. Special loan programs are available to assist businesses struggling as a result of COVID-19 and related orders. For more information, please see the “COVID-19 Resources” page on the Village’s website under Economic Development.

This is a challenging time for all of us, but it is especially so for seniors and those with compromised health. Please reach out to your neighbors to check on them, assist with shopping needs, or just to chat for a few minutes. I encourage all of you to continue to follow the suggested prevention measures to protect yourselves, your families and your co-workers. If you are seeking additional information or have specific questions, please visit reputable websites like [cdc.gov](https://www.cdc.gov/), [coronavirus.ohio.gov](https://www.coronavirus.ohio.gov/) or [ccbh.net](https://www.ccbh.net/) or call the State of Ohio’s Hotline at 1-833-4ASKODH (427-5634).

Sincerely,



Brenda T. Bodnar
Mayor

Stay At Home Order Frequently Asked Questions

On Sunday, March 22th, under the direction of Ohio Governor Mike DeWine, Ohio Department of Health Director Amy Acton, M.D., MPH issued a director's order to require all Ohioans to stay in their homes to prevent the further spread of COVID-19 beginning at 11:59 p.m. EDT on Monday, March 23, 2020 until 11:59 p.m. on April 6, 2020. This order prohibits holding gatherings of any size and closes all nonessential businesses. It does NOT prohibit essential activities like going to the grocery store, receiving medical care, or taking your pet for a walk. Residents can return home from out of state and can leave the state.

For more information on what this order means for you, please see below.

Frequently Asked Questions

When does the order take effect?

The order will take effect at 11:59 p.m. EDT on Monday, March 23rd

Where does the Stay at Home order apply?

The director's order includes the entire state. Unless you work for an essential business or are doing an essential activity, you should stay home. Work from home is permitted and encouraged where possible.

Is this mandatory or just guidance?

This order is mandatory. To help prevent the further spread of COVID-19 in Ohio and protect our friends, neighbors, and vulnerable populations, please stay home.

Will the Ohio National Guard be enforcing this order?

No. The Ohio National Guard will not be enforcing this order.

I work in an essential service. How will the police know I'm allowed to be outside my house?

Law enforcement officials will not stop residents who are on their way to or from work or who are out for necessities like going to the pharmacy or getting groceries, or just taking a walk. People gathering in any size group may be asked to physically distance themselves or go home. Ohioans should abstain from all nonessential activities. Adhering to the order will save lives and it is the responsibility of every Ohioan to do their part. We are in this together.

Will grocery stores be open?

Yes, essential services will still be operational including, but not limited to:

- Grocery stores
- Gas stations
- Pharmacies
- Police stations
- Fire stations
- Hospitals, clinics and healthcare operations
- Garbage/sanitation
- Public transportation
- Public benefits (i.e. SNAP, Medicaid) hotlines

How can I get medical care if I need it?

If you are feeling sick, call your doctor, a nurse hotline, any telehealth hotline set up specifically for COVID-19 (check with your insurance company) or an urgent care center. If you are experiencing symptoms or are currently in isolation, you should stay at home and follow the guidelines provided by your physician. Do not go to an emergency room unless necessary. Nonessential medical care like eye exams and teeth-cleaning should be postponed. When possible, healthcare visits should be done remotely. Contact your healthcare provider to see what tele-health services they provide.

What if I still have to go to work?

Unless your work is an essential function (i.e. healthcare provider, grocery store clerk, first responder), you should stay home. If you have been designated essential by your employer, you should continue to go to work and practice social distancing. If you are experiencing symptoms or are currently in isolation, you should stay at home and follow the guidelines provided by your physician.

What if I think my business should be closed but I'm still being asked to operate?

Essential businesses will remain open during the Stay at Home order to provide services that are vital to the lives of Ohioans. Those businesses include, but are not limited to, pharmacies, certain government offices, and restaurants providing take-out meals. If you work for an essential business, you should continue to practice social distancing and should stay at home outside of work hours. If you believe your business is nonessential but are still being asked to show up to work, you may discuss with your employer.

Can I order food/groceries?

Yes, grocery delivery will be available as well as meal-delivery, drive through, and take-out options.

Will public transportation and ridesharing be available?

Public transportation and ridesharing should be used for essential travel only. When possible, walk, or drive yourself.

Will roads in Ohio be closed?

No, the roads will not be closed in Ohio. You should only travel if it is essential to your work or health.

Can I take a flight out of state?

Planes and any other form of travel should only be used for essential purposes.

What if my home is not a safe environment?

If it is not safe for you to remain home, you are able and urged to find another safe place to stay during this order. Please reach out so we can help. You may call the Ohio Domestic Violence Hotline at 800-934-9840 or contact your local law enforcement.

Can I visit friends and family?

For your safety, as well as the safety of those in your community, you should remain at home to help fight the spread of COVID-19. However you may travel to care for elderly, minors, dependents, persons with disabilities, or other vulnerable persons. If possible, it is

recommended that you drop off supplies, food, and medication to those relatives in need of assistance, but minimize interaction.

What about my pet?

You may walk your dog and seek medical care for your pet should they require it. Be sure to practice social distancing while out on walks, maintaining at least 6 feet from other neighbors and their pets.

Does the Stay at Home order mean I can't take my kids to the park?

Families will still be able to go outside, including to parks and outdoor spaces that remain open, and take a walk, run, or bike ride but should continue to practice social distancing by remaining 6 feet away from other people. Playgrounds are closed because they pose a high risk of increasing transmission.

What is the difference between the Stay at Home order and social distancing?

Social distancing is an important first step in preventing the spread of a disease like COVID-19 that allows people to go about their daily activities while taking extra health and safety precautions. The Stay at Home order requires people to remain in their homes unless they have an essential job or are doing an essential task like going to the grocery store or walking a pet.

Can I leave home to exercise?

Yes. Outdoor exercise like running or taking a walk is perfectly acceptable; however, exercise gyms, fitness centers and associated facilities are closed to reduce the spread of coronavirus. While exercising outside, you should still practice social distancing by running or walking at least six feet away from other people.

Can I pick up meals being provided by my child's school?

Yes. Many districts and schools are continuing to support students by providing breakfast and lunch in non-congregate settings. To find a meal site near you, use the Ohio Department of Education's [interactive map](#) or check your local district's website or social media channels for meal distribution locations and times.

Can I go out to do laundry?

Yes. Laundromats, dry cleaners and laundry service providers are considered essential businesses that will remain open.



DAVE YOST
OHIO ATTORNEY GENERAL

FOR IMMEDIATE RELEASE:
March 19, 2020

MEDIA CONTACT:
Dominic Binkley: 614-728-4127

AG Yost Warns of an Outbreak of Scams Related to Coronavirus

(COLUMBUS, Ohio) — Fear and uncertainty surrounding the coronavirus pandemic could give rise to an outbreak of scams, Ohio Attorney General Dave Yost warns.

“COVID-19 is not the only thing we have to protect ourselves against,” Yost said. “Thieves and crooks prey on fear and uncertainty. Ohioans need to inoculate themselves against an outbreak of scams with knowledge and good practices.”

Yost encourages Ohioans to follow these tips to avoid coronavirus-related scams:

- Watch out for emails claiming to be from the Centers for Disease Control and Prevention (CDC) or other expert sources with special advice or information about the coronavirus. Legitimate information is available for free on the [CDC's website](#).
- Ignore online advertisements promoting cures for the coronavirus. According to the Federal Trade Commission, “There currently are no vaccines, pills, lotions, lozenges or other prescription or over-the-counter products available to treat or cure Coronavirus disease 2019 (COVID-19) online or in stores.”
- Research nonprofit organizations and crowdfunding campaigns before donating. A [database of registered charities](#) is available on the Ohio Attorney General's website. Avoid groups that pressure you into donating and never donate via cash, gift cards, wire transfer or prepaid money card. These are the preferred payment methods of scammers.
- Be cautious of anyone going door to door offering coronavirus testing or temperature readings and requesting personal information. Call law enforcement immediately if you see a suspicious person. Never let strangers into your home.
- Beware of emails and other attempts to “phish” for your personal, financial and medical information. When in doubt, do not share. If the source claims to be your bank or a government agency, confirm they are legitimate by calling the organization at a phone number you have verified.

- Amid discussions of providing working families with government checks, know that nothing has been formalized yet. For more information, visit the [Federal Trade Commission](#) website and stay tuned for updates from reliable news sources.
- When online, avoid clicking on unknown links or pop-ups and never download any suspicious email attachment. Doing so could infect your devices with malicious software designed to steal your personal information or lock your computer until you pay a ransom.

Consumers who suspect an unfair or deceptive sales practice should contact the Ohio Attorney General's Office at www.OhioProtects.org or 800-282-0515.

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www.OhioAttorneyGeneral.gov